

## **UMC Patient Survey 2018 Focus Points**

- Aim to increase the number of respondents in 2019 from 438 to 500 (3% of our population)
- Aim to increase the number of male participants completing the survey
- Promote the contents of the UMC Website
- Promote the use of Patient Access
- Further Promotion of the Improving Access to Psychological Therapies Service
- Appointment Availability
- Sexual Health

- Parking

- Phone answering